



THE JHARKHAND STATE COOPERATIVE MILK
PRODUCERS' FEDERATION LTD.
FTC CAMPUS, SEC-2, DHURWA, RANCHI - 834004
Ph.: +91-(0651) 2270046, Email: purchase@jmf.coop



TENDER DOCUMENT

(COMPLETE BIDDING DOCUMENT)

FOR PROVIDING INTERNET LEASE LINE AT VARIOUS JMF DAIRY PLANTS

Single Stage – SINGLE BID SYSTEM

TENDER NO. JMF-ICT-INTERNET LEASE -LINE/2022-23/035

The Jharkhand State Co-operative Milk Producers' Federation Limited



Date of Publishing the Tender : 05 Nov 2022
Last date for submission of Sealed Tender : 26 Nov 2022 by 16:00 hrs

Filled in tender document duly signed & stamped in all pages of tender document should reach us on or before date at the below address:

Opening of Bids:

Date: 26 Nov 2022 at 16.30 Hrs

At Medha Dairy Plant,
Hotwar, (Khelgaon), Ranchi,
Jharkhand - 834012

Name of Tenderer: _____

Address: _____

Tel./ Mob. no: _____

Email _____

Tender Document Fee: Nil/-

EMD: Rs. 5,000/-

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TENDER INVITATION

SEALED QUOTATIONS ARE INVITED FOR PROVIDING INTERNET LEASE LINE AT VARIOUS JMF DAIRY PLANTS

The Jharkhand State Cooperative Milk Producers' Federation Ltd. (JMF), registered under Jharkhand Co-operative Societies Act, 1935 is engaged in milk procurement, processing and marketing activities of item milk and milk products in the state of Jharkhand and is popularly known for its brand 'Medha'. Under an MoU, the Federation is being run & managed by the **National Dairy Development Board (NDDB)**.

Sealed Tenders under "SINGLE BID SYSTEM" are invited for providing 06 & 20 MBPS Internet Lease Line 1:1 ILL with unlimited upload and download at JMF Head Office, Dhurwa, Medha Dairy Plant, Deoghar and Medha Dairy Plant, Hotwar.

'Sealed tenders/ offers may be submitted to the undersigned on or before 26 Nov 2022 by 16:00 hrs in a sealed cover super-scribing clearly with "**TENDER DOCUMENT FOR PROVIDING 06 & 20 MBPS INTERNET LEASE LINE 1:1 ILL WITH UNLIMITED UPLOAD AND DOWNLOAD AT JMF HEAD OFFICE, DHURWA, MEDHA DAIRY PLANT, DEOGHAR AND MEDHA DAIRY PLANT, HOTWAR**".

Tender detail is mentioned herein below:

1. **Name of work:** Providing 06 & 20 Mbps Internet Lease Line 1:1 ILL at JMF Head Office, Dhurwa, Medha Dairy Plant, Deoghar and Medha Dairy Plant, Hotwar as detailed in Annexure 'II' attached.
2. Document Cost: Rs. NIL/-
3. Earnest Money Deposit (EMD): 5,000/-
4. Last Date & Time for receipt of Tender.: By 26.11.2022, 04.00 P.M.
5. Date & Time of tender Opening: At 04.30 P.M. on 26.11.2022
6. Place of submission & opening of Tender:
Medha Dairy Plant
(A Unit of Jharkhand State Co-Op. Milk Producers' Federation Ltd.)
Near Birsa Munda Central Jail, Hotwar, Ranchi – 834012
(Contact No. 0651-2270046)
7. Duration of Completion of Work/ Service: Within 01 months from the date of award of Order.
8. Sealed Tender should be superscribed with "**TENDER DOCUMENT FOR PROVIDING 06 & 20 MBPS INTERNET LEASE LINE 1:1 ILL WITH UNLIMITED UPLOAD AND DOWNLOAD AT JMF HEAD OFFICE, DHURWA, MEDHA DAIRY PLANT, DEOGHAR AND MEDHA DAIRY PLANT, HOTWAR**".
9. Corrigendum if any will be published in JMF web site: www.jmf.coop only.

Tender should be submitted in a sealed cover with all documentary evidence of the qualifying requirements.



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MINIMUM ELIGIBILITY CRITERIA FOR BIDDERS

The bidders must meet the following minimum qualifying criteria:

1. That, bidder in the same name & style, should be in business at least for three years at the time of bid opening. In case of change of name of the bidder by merger /acquisitions/change in status, the bidder may be eligible based on the documentary evidence.
2. That, bidder should have valid registration under various act they may be applicable for the supply/contract proposed. This shall include but not limited to Income tax, Companies Act, Goods & Service Tax (GST), Welfare Cess Act apart from any other applicable tax-imposed time to time by State/Central Govt. and Employee State Insurance, Contract Labour, Provident Fund etc.
3. That, bidder's financial turn-over in the same name & style during each of the last three financial years (to be specified in the bid document) should not less than 50% but relaxation can be extended with the approval of Competent Authority.
4. Copy of the Income Tax Returns for three previous years for income tax purpose.
5. Copy of TDS certificate issued by the client to substantiate the claim for the value of works executed in the private sector.
6. Copy of form 26AS for the last three financial years.
7. The Service provider/ Bidder should have ISP LICENCE from Govt. of India. Reseller not allowed.





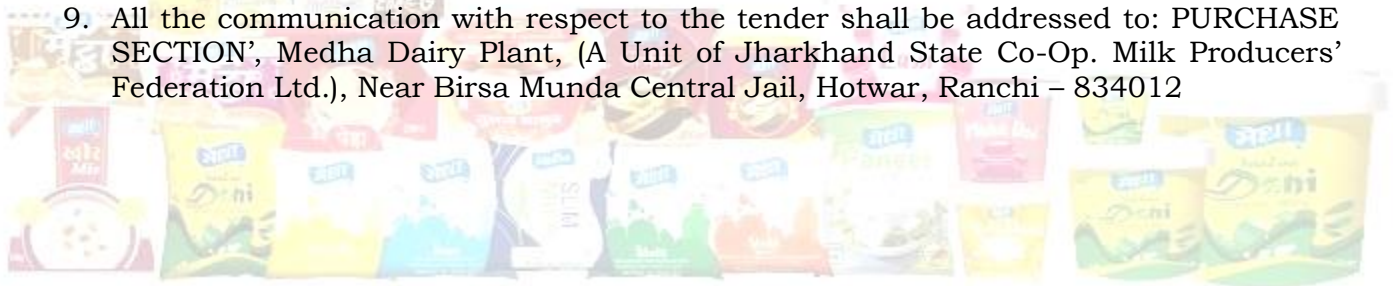
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General Terms & Conditions: -

1. The Service provider/ Bidder should submit its Company's Profile in the format enclosed as **Annexure-I**, duly signed & stamped.
2. The Service Provide must follow the Scope of Work and support requirement mentioned in **Annexure-II**.
3. The rate should be quoted in the format enclosed as **Annexure-III**. The rate to be quoted in Indian Rupees only. The rate offered should be on F.O.R. basis at Site (Free Delivery at Site) inclusive of all tools/ equipment/ materials etc. including Taxes, P & F, Freight/ Transportation, Insurance & Other Charges for the scope of job /work mentioned.
4. The Bid document shall be duly filled by Service provider/ Bidder and all pages of the tender should be signed by the Authorized Signatory of Bidder with company seal.
5. Bidder shall submit a letter nominating a signatory and authorizing him/her to sign this tender and to coordinate on behalf of the company regarding this tender. Authorization letter shall be written/typed on a letter-head and be submitted along with Bid.
6. Any cutting/over writing etc. in the tender must be signed by the person who is signing the tender. The rates shall not be overwritten. The financial figures in commercial bid shall always be both in figures and words. In case of any discrepancy in figures and words, the amount written in words shall be considered.
7. The Bidder may visit the site prior to submitting their offer in order to conduct the feasibility study for laying the Leased Line connectivity up to server point in Hotwar Dairy Plant, Ranchi.
8. The Tender document shall be placed in a properly sealed bigger envelope addressed to 'PURCHASE SECTION', Medha Dairy Plant, (A Unit of Jharkhand State Co-Op. Milk Producers' Federation Ltd.), Near Birsa Munda Central Jail, Hotwar, Ranchi – 834012.
9. All the communication with respect to the tender shall be addressed to: PURCHASE SECTION', Medha Dairy Plant, (A Unit of Jharkhand State Co-Op. Milk Producers' Federation Ltd.), Near Birsa Munda Central Jail, Hotwar, Ranchi – 834012



Managing Director
The Jharkhand State Coop. Milk
Prod. Fed Ltd



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Earnest Money Deposit:

- All bids must be accompanied by EMD and the same should be in the form of Demand Draft or NEFT/RTGS.
- The EMD shall be either in the form of Demand Draft issued by Nationalised Bank/Scheduled Bank/Foreign Bank having branches in India in favour of "The Jharkhand State Co-Op. Milk Producers' Federation Ltd", payable at Ranchi or by NEFT/RTGS payment to the following bank. No interest shall be paid on EMD for the period during which the deposit lies with The Jharkhand State Co-Op. Milk Producers' Federation Ltd.
- For NEFT/RTGS payment bank details are as under:

1. Beneficiary Name	The Jharkhand State Co-op. Milk Producers' Federation Ltd
2. Beneficiary Bank & Branch	Axis Bank Ltd., Ashok Nagar Branch
3. Account Number to be credited	914020036149007
4. RTGS/IFSC Code	UTIB0000837

- In case of EMD submitted in the form of DD:

The EMD in the form of DD [in original] should be delivered latest by 12:00 pm on the date of submission of bids to communication address as stated below in clause 8.

- In case of EMD submitted through NEFT/RTGS:

The payment should be made on or before 12:00 PM on the date of submission of bids.

For EMD payment, the bidder is requested to send the communication about EMD payment made by 12:30 PM on the date of submission of bids in following format through e-mail to: purchase@jmf.coop

With tender reference (**Tender No. JMF-ICT-INTERNET LEASE -LINE/2022-23/035**) as subject line.

The bidder is also required to submit/upload the successful transaction details along with technical bid as given below:

Name of the bidder	EMD Amount Paid in Rs.	LCB Ref. No.	DD No. with Bank Details/UTR No.	Transaction date & time in case of NEFT/RTGS payment



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For EMD refund through NEFT/RTGS, bank details in following format should be submitted:

1.Beneficiary Name	:	
2.Beneficiary Bank & Branch	:	
3.Account Number to be credited	:	
4.Type of Account to be credited	:	
RTGS/IFSC Code	:	

The EMD may be forfeited:

- a) If a bidder withdraws or modifies its bid during the period of bid validity
OR
- b) In the case of the successful bidder, if the bidder fails to sign the Contract (i.e., return the signed copy of duplicate Purchase order, and furnish Performance Security, if asked for) Unsuccessful bidder's bid security will be discharged/returned as promptly as possible but not later than 30 days after the expiration of the period of the bid validity of 120 days from the date of bid opening. The successful Bidder's EMD will be discharged upon the Bidders executing the Contract i.e., return the signed copy of duplicate Purchase Order, and furnish the Performance Security, if asked for.

iv. The EMD will be forfeited in following cases:

- a) If the bidder withdraws its tender before the finalization of tendering process/contract.
- b) If the bidder fails to accept the order based on his offer (bid) and within the prescribed time.
- c) If the performance during the contract period is found unsatisfactory
- d) The Tender is liable to be rejected in case EMD at prescribed rate is not furnished along with the tender.



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ANNEXURE- I

No	Details		
1	Name of Vendor/ Tenderer		
2	Address of Registered Office		
3	Address Of Factory/ Works		
4	Name Of Contact Person		
5	Contact Nos.		
6	Type Of Firm : Ltd Co/ Pvt. Ltd. / Partnership/ Proprietor		
7	Nature Of Firm: Manufacturer/ Traders / Autho. Dist. / Dealer		
8	Year Of Establishment		
9	Name Of Product, you Deal	Please, Specify in separate sheet (As per below Format)	
		S. No	Item Description (Shortly)
			Make/Brand
10	G.S.T. No & Reg. Date		
11	PAN No & Date		
12	Turn Over Of last 3 Year (Rs.)	1.	2. 3.
13	If You have maintained any quality standard (Pl. Specify)		
14	Name Of Clients (If required, Pl. Specify in separate sheet	1.	2. 3.
15	Min. Lead Time Required (Days)		
16	Bank Details	Name of Bank : Branch Address: Account No. : IFSC Code :	
17	Documents to Be Attached	1. Copy of Registration + PAN Copy + GST Regn. 2. ISO Certificates 3. Autho. Dealership 4. Fin. Statements 5. Product Brochures 6. Copy of PO's (Min.5)	
Recommendation:			
Seal & Sign. of Vendor			



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ANNEXURE-II SCOPE OF WORK

1. Service provider has to provide complete design, delivery, installation & commissioning, testing, training & documentation, proactively monitoring, web reporting and support services for the proposed solution.

SI No.	Locations	Bandwidth
1.	The Jharkhand State Coop Milk Producers' Federation Ltd, Farmers Training Centre Campus, HEC, Sec-II, Dhurwa, Ranchi-834004, Jharkhand	06 MBPS or above
2.	Medha Dairy Plant, Chittolorhiya, Deo-Sang Road P.O-Deo-Sang, Deoghar- 814114, Jharkhand	06 MBPS or above
3.	Medha Dairy Plant Beside Birsa Munda Central, Hotwar Ranchi-834012, Jharkhand	20 MBPS or above

2. Service provider will provide Internet bandwidth to support Data, Video and Voice.
3. Service provider should provide through put 100% non-blocking and uncompressed. It should be unshared in case of 1:1.
4. For internet, Service provider needs to provide IPv4 Public IPs Pool. WAN IP to be configured for termination of Internet link would be separate. It should not be counted under the requirement of IPS IPv4 Pool.
5. The solution consists of Internet bandwidth, CPE router, Web Reporting and Proactive Monitoring Services of the link, Pole/Mast in case of RF.
6. The Last mile connectivity has to be provided by service provider and the infrastructure for the same must be controlled and managed by service provider.
7. Service provider has to mentioned clearly in the tender about bandwidth proposed by them either on OFC/Copper/RF. Service may propose multiple option for said locations. JMF will decide based on the requirement and feasibility.
8. In case of RF, the link should be protected against lightning for that, Service provider has to arrange proper Lightning arrester at the site.
9. If required, Service provider may visit JMF Head Office, Dhurwa, Medha Dairy Plant, Deoghar and Medha Dairy Plant, Hotwar location mentioned in the RFQ for survey & feasibility before proposing the solution.
10. If link is feasible on RF, then service provider has to clearly mentioned height of MAST or GBT along with its drawings and MAST/GBT whichever is feasible, Installation and its cost of same will in scope of Vendor. The permission for the MAST/GBT would be provided after feasibility survey and getting final confirmed Locations based on technical specification of MAST/GBT and Layout diagram.
11. If Service provider installs MAST/GBT for MPLS/Internet connectivity in JMF premises, then it is solely used for JMF projects only, no other installation of device to be permitted to the service provider for running their business for other clients.
12. CPE router which required at all locations to be provided on OPEX model and same should be managed by service provider.
13. The price should include cost/rental of equipment required, if any, to bring the connectivity to JMF premises and in that case clearly provide the specification with brand / model no. of the equipment.



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14. During the time of installation, if any additional equipment required, has to be provided by the vendor at no additional cost to JMF.
15. The equipment required, if any, should be properly installed in the rack.
16. The cost of bringing connectivity up to router and its maintenance will rest with Service provider.
17. The service provider has to clearly mention one-time charges, if any, and annual rental.
18. Service provider must have adequately manned Help Desk to proactively monitor the links and enable JMF for fault booking and any operational problem.
19. The Goods and equipment supplied if any for this enhancement, installed and commissioned under the contract are new, unused, of the most recent or current models and under OEM warranty/support during the project time period.

SUPPORT REQUIREMENT:

Service provider will provide and ensure the following support for our Internet Network: -

- a. Full support: 24 * 7
- b. Immediate telephonic response and support for usage related and other minor problems. Dial-in support for trouble shooting, minor bug fix, etc. as per SLA.
- c. Immediate on-site support for network failure, performance tuning, etc. Bug fix or update for all critical functions.
- d. Provide all technical support necessary to meet all critical processing cycles.
- e. Carry out necessary maintenance & configuration of Routers/Network equipment as required during the contract period.
- f. Carry out necessary maintenance & configuration of Network equipment as required during the contract period and will also take necessary Insurance of the same.
- g. Ensure Proactive Monitoring of our Network.
- h. Follow-up training for major changes in system releases
- i. As part of ongoing support, automatically upgrade the system on any new releases and provide any updates of technical and functional manuals
- j. The escalation matrix should be updated on every change of matrix at least once in every quarter.
- k. Service provider will send proactively monthly SLA parameter report to JMF and JMF will also have access to web site to view these reports at any time.
- l. Service provider should provide reports for performance, monitoring/usage, UP & Down time of individual links on monthly basis.
- m. Service provider should provide the prescribed fault booking, escalation chart & operational procedure in detail.
- n. Service provider should provision for automated ticket booking mechanism and generate alerts via SMS and E-mail on the event of Link Failure/ UP.
- o. Post-Implementation Support
- p. Implementation of future software enhancements including updates to documentation.



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TERMS AND CONDITIONS OF THE BID

1. The Service provider/ Bidder should have ISP license from Govt. of India.
2. The interested Party/ bidder should submit its Company's Profile in the format enclosed as **Annexure-I** duly signed & stamped.
3. The rate should be quoted in the format enclosed as Annexure-III. The rate to be quoted in Indian Rupees only. The rate offered should be on F.O.R. basis at Site (Free Delivery at Site) inclusive of all tools/ equipment/ materials etc. including Taxes, P & F, Freight/ Transportation, Insurance & Other Charges for the scope of job /work mentioned in Annexure-III.
4. ISP must have DOT license to setup and operate international gateways.
 - i) ISP should have their own/direct access to international gateway in India, for providing Internet bandwidth, which should be connected onto international fiber systems only (not on satellite)
 - ii) ISP should have at least one Point of Presence for peering with Tier 1 carriers and local peering within India with at least one other ISP.
 - iii) Service provider/Bidder should have a fully functional Customer Service Centre(s)/ NOC(s), which is operational 365 days X 24 hours. List of Customer Service Centre(s)/NOC(s) must be enclosed.
 - iv) Service provider/Bidder should have its own fiber-based backbone network of 5000+ kilometre.
 - v) The Service provider/Bidder should not have been blacklisted by any government organization. With Respect to point no. ii, iii, iv above, the Service provider/Bidder shall give self-declaration in an undertaking on letterhead. The 'Jharkhand State Co-Op. Milk Producers' Federation Ltd. (JMF) Ranchi, reserves the right to carry out the capability assessment of the Service provider/ Bidder and the decision of JMF shall be final in this regard.
5. **DELIVERY, INSTALLATION & COMMISSIONING PERIOD:** Service provider/Bidder shall deliver, install and commission the Internet leased line within one month from the date of award of contract/ ORDER. ISP shall designate one nodal officer to coordinate for the execution of this Project till successful completion.
6. **LIQUIDATED DAMAGES (LD):** The bidder shall take appropriate steps to ensure that the installation & commissioning is completed within the stipulated time to avoid imposition of liquidated damages. In addition, in case of fault of the service provider, the purchaser shall be entitled to levy liquidated damages amounting to 0.5% of the value of the Onetime installation and commissioning charges per week of delay. The total amount so deducted shall not exceed 10% of One Time Installation & Commission charges. Once the maximum amount is reached, the purchaser may consider termination of contract.
7. **TESTING:** After commissioning of said Internet Leased line, the services shall be tested for fifteen working days. The Internet Service Provider shall submit bandwidth utilization report on daily basis during the testing period. The services shall be continued after satisfactory performance during testing period. Acceptance and billing will be from fifteen days after services are tested and confirmed jointly by JMF & bidder. In case of unsatisfactory performance, the services shall be discontinued and no further payment shall be released.
8. **CONTRACT PERIOD:**
 - a. The initial contract will be valid for a period of one year, which may be extended



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further on yearly basis for a period of 2 years on the basis of satisfactory performance by the service provider.

- b. JMF may terminate the contract at any point of time during the contract period by giving 1-month notice.
- c. The period of contract may be extended on the same finalized terms and conditions for further period also on the basis of satisfactory services and mutual agreement.

9. MAINTENANCE & WARRANTY PERIODS:

- a. The Service Provider/Bidder will be responsible for the comprehensive maintenance during the contract period for which JMF will not make any extra payment. Warrantee period will start after the acceptance of installation & testing of complete connectivity.
- b. The initial contract will be valid for a period of one year, which may be extended further for a period of 2 years on the basis of satisfactory performance by the service provider yearly or as per at once.
- c. The Service provider/Bidder will do preventive maintenance on quarterly basis for upkeep of the Systems running. The schedule will have to be adhered strictly by the Service provider/Bidder.
- d. The Technical support services shall be provided 365 days X 24 hours.
- e. The response time for attending the faults will be one hour (maximum) after they are reported to the Service Provider.
- f. The Service Provider will rectify the faults within 6 hours failing which; the Bidder will arrange temporary replacements.
- g. 99% uptime shall be calculated as $(\text{Total Time} - \text{Down Time}) \times 100 / \text{Total Time}$ on half yearly basis. Deduction in payment will be made for downtime in the half yearly bills raised by the Service provider/Bidder as per details below:

Sl. No.	UPTIME	Penalty in % on Quarterly bill
1.	$\geq 99.00\%$	0
2.	$\geq 95.00\%$ to $< 99.00\%$	5
3.	$\geq 90.00\%$ to $< 95.00\%$	10
4.	$< 90.00\%$	50

10. Exclusions to Service Levels for the calculation of deductions for downtime.

- a. Downtime due to failure in **Power supply to Router.**
- b. Refusal to allow testing or repair of Service or Service Equipment and use of the Service on an impaired basis, including refusal to allow access to Customer Premises to the Service Provider personnel.
- c. Due to initiated change request in the service while the change request is under progress.
- d. Advance intimation regarding Planned repairs, modifications or maintenance. Acceptable only in case of Planned repair & maintenance carried on Weekly Off day i.e., Sunday & non-peak hours agreed by JMF.
- e. Scheduled maintenance at customer end

11. **TAXES:** a) The Taxes must be quoted in clear terms separately. If the taxes are not mentioned separately in the Price offer, it will be presumed that the rates quoted are inclusive of taxes. b) The Service provider/Bidder should submit valid documentary proof of GST Registration Number and the details of income tax registration (PAN). c) Applicable taxes shall be paid.



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12. **VALIDITY OF QUOTATION:** The quotation must be valid for 90 days from the date of opening of quotations. JMF reserves the right to request the Service provider/Bidder for the extension of the validity of the quotations. The Service provider/Bidder will be at liberty to accept or reject the request.
13. **SCHEDULE OF PAYMENT:** Mode of payment will be subject to the following conditions on various tasks as under:
 - a. **One Time Installation & Commissioning Charges:** 100% payment within 30 days after completion of job.
 - b. **Yearly Charges:** 25% payment on prorata basis within 30 days after completion of each quarter.
 - c. The payment shall be made within 30 days on submission of Original Bills in the name of 'Jharkhand State Co-Operative Milk Producers' Federation Ltd., mentioning GST No. of both parties.
 - d. The Payment shall be made through NEFT/RTGS.
14. Mode of payment will be subject to the following conditions on various tasks as under:
 - a. **One-time Installation & Configuration Charges:** One-time charges will be paid after the testing period defined in point no. 4, for which the bidder shall submit tax invoice in duplicate (original + copy) giving the reference number of the supply order along with the installation, commissioning and testing report acknowledged by the nominated officer of JMF. All statutory deductions as applicable like TDS, Service Tax shall be made from the payment to the Supplier upon submitting the tax invoice.
 - b. **Rental Charges:** Rental charges including bandwidth and other charges if any, are payable quarterly (after end of 3 months) on producing tax invoice along with a report confirming the 99% uptime in 3 months.
 - c. The payment terms would be 100% within 30 days after the completion of job on submission of Original Bills in name of 'Jharkhand State Co-Operative Milk Producers' Federation Ltd., mentioning GST No. of both parties.
 - d. The Payment shall be made through NEFT/RTGS.
15. **RESPONSIBILITIES UNDER THE CONTRACT:** The Service provider/Bidder would be responsible for the following:
 - a. The Service provider/Bidder shall be responsible for providing the leased line internet connectivity with REQUIRED upload and download speed at any point of time at JMF, at all the time throughout the contract period.
 - b. The Service provider/Bidder shall be responsible for Installation, commissioning, configuring of the link and hardware (POE/Adapter/IDU device etc).
 - c. The Service provider/Bidder shall be responsible for maintenance support service (365 days X 24 hours) for bandwidth and equipment.
 - d. The Service provider/Bidder would ensure that the local loop provisioning does not violate regulations as laid by Government of India/TRAI in respect of such links/networks. Bidder will be responsible for making all the payments towards the local loop charges/rentals etc.
 - e. Liaising (if required) with other firm(s) for obtaining point to point connectivity between ISP node and JMF / JMF DAIRY PLANTS, shall be the responsibility of quoting firm.

14. CANCELLATION/TERMINATION OF ORDER BY JMF:



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- I. In case, the Service Provider fails either to accept the order or to acknowledge the order without any pre-conditions within 3 days of award of order or fails to start the services according to the stipulated time, JMF reserves the right to cancel/terminate the contract with immediate effect.
 - II. If services are not found satisfactory during contract period, JMF reserves the right to cancel/terminate the contract by giving 30 days' notice at the cost and risk of the Service Provider to the claim of JMF against the successful bidder for damages and the successful bidder shall have no claim against JMF for any compensation for such termination. It may please be noted that in either case, a or b above, EMD shall be forfeited and Service Provider may be blacklisted and shall be barred by JMF to do any business for next three years.
15. The Service provider/Bidder not complying with above conditions or not providing complete information as described or tenders received in open covers shall not be considered.
 16. JMF reserves the right to verify/seek confirmation of all original documentary evidence submitted by Bidder in support of above-mentioned specification for eligibility criterion. In case any information furnished by the bidder is found to be false/incorrect at any stage, the bid shall be summarily rejected and no correspondence on the same shall be entertained.
 17. All disputes or differences whatever arising between the ISP and JMF, Ranchi shall be settled by the sole arbitrator appointed by JMF, Ranchi. No objection shall be raised on the ground that the arbitrator so appointed is an employee of JMF or is one of the parties to the tender himself or that the persons so appointed had to deal with the matter to which the tender relates in his official capacity.
 18. **FORCE MAJEURE:** In the event of any unforeseen circumstances directly interfering with the supply of goods/work/service arising during the execution of order such as war, hostilities, acts of the public enemy, civil commotion, sabotage, fires, floods, earthquakes, explosions, epidemics, quarantine restrictions, strikes, lockouts, or acts of God, the Bidder shall, within a week from the commencement thereof, notify the same in writing to the Purchaser with reasonable evidence thereof. Either party shall have the option to terminate the contract on expiry of 30 days of commencement of such force majeure by giving 14 days "notice to the other party in writing. In case of such termination, no damages shall be claimed by either party against the other.
 19. **CODE OF ETHICS:** The Purchaser as well as the Bidder shall observe the highest standard of ethics including laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988", during the procurement or execution of such supply, installation and commissioning orders. If the bidders are found in Bid pooling or against law against fraud and corruption then their firms may be blacklisted.
 - In case of substantial delay or failure in execution of Project accounted due to Service Provider, JMF will have right to terminate the agreement resulting from this work order. In such case, JMF will be free to hire services of other parties and any extra cost incurred thereof, will be charged to Vendor apart from levying liquidated damages.
 - JMF may discontinue the services at particular location by giving one-month notice, as per our business requirement, during the contract period.
 - JMF may also add-on the locations/services during the contract period, however, the charges for the same should not be more than the charges agreed upon.
 20. **JURISDICTION:** In the event of any dispute the legal matter shall be subjected to the jurisdiction of Ranchi Court only.



THE JHARKHAND STATE COOPERATIVE MILK PRODUCERS' FEDERATION LTD.

FTC CAMPUS, SEC-2, DHURWA, RANCHI - 834004
Ph.: +91-(0651) 2270046, Email: purchase@jmf.coop



We confirm with our acceptance to the Terms & Conditions stated under point 1 to 20 above.

Signature of the Bidder with stamp

Full Name: _____

Firm Name: _____

Authorized Person Mobile No.:

These duly signed "Terms & Conditions of the Tender" shall be attached with tender as a mark of acceptance of bidder and any tender not confirming these terms & conditions is liable to be rejected.



झारखण्ड राज्य सहकारी दुग्ध उत्पादक महासंघ लिमिटेड
The Jharkhand State Co-operative Milk Producers' Federation Limited





**THE JHARKHAND STATE COOPERATIVE MILK
PRODUCERS' FEDERATION LTD.**
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**ANNEXURE-III
Financial/Commercial Bid**

Name of Work/Tender: - "Tender for Supply, Testing & Commissioning of Managed Internet Lease Line at JMF Dairy Plants".

Sl. No.	Location	Description (Managed Bandwidth 1:1 with Static IP)	Yearly Charges (Excluding GST) (Rs.)	One Time Installation & Commission Charges (Rs.)	Remarks with Bandwidth over Fiber (Overhead or Underground)/ RF/ Copper (If Supplier have more than one option then please mention with rate separately)
1.	Jharkhand State Coop Milk Producers' Federation Ltd, Dhurwa, Ranchi	Providing 06 MBPS Internet Lease Line 1:1 ILL			
2.	Medha Dairy Plant, Deoghar	Providing 06 MBPS Internet Lease Line 1:1 ILL			
3.	Medha Dairy Plant, Hotwar, Ranchi	Providing 20 MBPS Internet Lease Line 1:1 ILL			
Subtotal (Rs.)					
GST %					
GST Amount					
Grand Total (Rs.)					

Note: The total amount quoted must be on F.O.R. basis (Free Delivery at Site) inclusive of GST and all other charges. Please note that required equipment for link termination and its mounting in the rack in scope of bidder. Rack will be provided by JMF. The bidder is requested to quote either one location or all the locations. The bid evaluation shall be done on each location basis.

Date:

Place:

Bidder's Signature & Seal

Name:

Designation